

Privacy policy

Data protection is a matter of trust. At Winkhaus, your data are in good hands. We only process your data provided you have given us your explicit consent for this purpose, there is a contractual basis for this or unless the relevant legislation allows or obliges us to process the data. The following privacy policy includes both the current legal framework of the German Federal Data Protection Act (BDSG-new) as well as the provisions of the General Data Protection Regulation (GDPR) of the European Union.

Below, we would like to inform you in detail about how your data are handled.

1. Contact information and corporate Data Protection Officer

This privacy policy applies to data processed by

Aug. Winkhaus GmbH & Co. KG
August- Winkhaus- Straße 31
48291 Telgte

Tel.: 02504 / 921 – 0

The corporate Data Protection Officer can be reached at the address and number listed above or by writing to datenschutz@winkhaus.de.

2. Processing of personal data within the scope of business contacts

2.1 Intended purpose of the data collection, processing or use

We collect your personal data if you register on our supplier portal. In addition, we collect data on the duration, type and extent of use of the call for tenders and cooperation for the purposes described below. We collect, process and use only those personal data that are necessary for the use and personalisation of the supplier portal.

Your legitimate interests in accordance with the statutory provisions are always taken into account during the processing of your data. We require the marked address fields to be filled out to prepare and process requests/call for tenders, to carry out our order with your company and to measure supplier performance. All other data collected are optional and will be used to optimise our procurement marketing activities and, where appropriate, for statistical purposes.

Regularly when signing contracts and in specific cases with justified cause, our company will check your creditworthiness.

We work with Creditreform Münster Riegel & Riegel KG, Scharnhorststr. 46, 48151 Münster, for this purpose to obtain the necessary data. As part of this process, we send your name and contact details to Creditreform. Further information on data processing at Creditreform is available at www.creditreform-muenster.de/EU-DSGVO (in German).

In addition, we work Bisnode Deutschland GmbH, Robert-Bosch-Straße 11, 64293 Darmstadt, for the purpose of checking your credit rating. As part of this process, we also send your name and contact details to Bisnode Deutschland.

2.2 Legal basis for the processing of personal data (Article 6 GDPR)

The legal basis in effect depends on the phase of our contact:

- In order to (also) take steps at the request of the data subject prior to entering into a contract.
- The data subject grants his consent voluntarily. This is the case based on the corresponding declaration of intent.
- The processing of data is required to fulfil contractual commitments (such as for services from Winkhaus).
- Where applicable, it is necessary for the purposes for the legitimate interests of Winkhaus.

As a general rule, Winkhaus adheres to the principle of data avoidance and data minimisation with respect to the intended purposes of data processing in accordance with the legitimate interests of the data subject.

2.3 Description of the group of data subjects and the related data or data categories

Group of data subjects: Business contacts of Winkhaus; specific contact persons with service providers, suppliers and partners.

Common and necessary information of contact persons (name, first name, title, company affiliation, if necessary department, phone number, email address). These contact persons may be attributed to movement data such as historical records which serve as a basis, e.g. for meetings.

2.4 Recipients or categories of recipients to which data can be disclosed

All in-house employees authorised to handle tasks with the intended purpose. In the case of payments, credit institutions will receive the required data. External contractors as subcontractors within the meaning of Section 11 BDSG (data processing) or Article 28 GDPR.

2.5 Retention periods or deadlines for the deletion of data

The legal regulations provide for a range of retention obligations and periods. After expiry of these deadlines, the data are routinely deleted when they are no longer required to fulfil the contract. For example, the laws stipulate that commercial or financial data of a completed fiscal year may be deleted after ten years, insofar as no longer retention periods have been prescribed or are required due to legitimate reasons. Insofar as data are not affected by this regulation, they are deleted as soon as the intended purpose for their storage expires. Contact data of employees who leave in their companies become inactive and therefore no longer appear in normal searches.

3. Your data protection rights

In the event of a revocation, the lawfulness of data processing remains unaffected based on your consent up to the time of your revocation. The data are stored until you withdraw your consent. In addition to your right to revoke, you are entitled to the following rights based on the respective legal conditions in effect:

- right to access to your personal data stored by us,
- right to rectification of incorrect or incomplete data concerning you,
- right to erasure of your data stored by us or, insofar as statutory retention obligations are in effect, a right to restriction of processing of your data,
- right to data portability, i.e., to receive the data concerning you in a structured format and
- right to lodge a complaint with a supervisory authority.

- under the conditions laid down in Article 21 (1) GDPR, you may object to the processing of your data on grounds relating to your particular situation.